

### Arrival

- Car park: 52, Rue des Grottes 5580 Han-sur-Lesse  
GPS: [50.124461, 5.192411](https://www.google.com/maps/place/50.124461,5.192411)
- Public transport:
  - Train: get off at the Rochefort-Jemelle train station.
  - Bus: get off at the "Han-sur-Lesse Église" bus station (church).



- Meeting place: Departure of the Safari-car, under the stretched tent
  - Accessible via the playground (pedestrian only)
- Meeting time:
  - From April to 11 October included: 18h00
  - From 12 to 24 October included: 17h30
  - From 25 to 31 October included: 16h45
  - In November: 16h45

**IMPORTANT:** we will be leaving by Safari-bus with a group of guests, so please be punctual so you won't keep the others waiting.

### Tree Tents Rules & Regulations

By booking one of our Tree Tents, you accept the terms of our rules and regulations.

#### Some essential rules:

- Park animals: it is strictly forbidden to approach and/or feed the Park animals.
- Silence: please respect the peace and quiet of the reserve and do not make any noise when you're outside your tent.
- Safety: you must on no account leave the Tree Tents site. Do not leave your tent after 23h except if you need to use the toilets.
- Smoking area: it is strictly forbidden to smoke in the tents or light a fire on the site. There is a smoking area on site.
- Alcohol: it is strictly forbidden to drink alcohol, except for the beverages included in your drinks package.

### During your experience

- Reception and evening meal:
  - After your Ranger has given a short welcome speech and provided you with some practical information, it will be time to get settled down comfortably in your tent and enjoy your aperitif.

- For the evening meal, your Ranger will take care of preparing your barbecue (different types of meat, vegetables, pasta or quinoa, potatoes, bread) as well as the beverages (still water, local beer, red wine, artisan fruit juice for children). **Important:** we would like to remind you it is strictly forbidden to bring in alcohol from the outside.
- **Breakfast:**
  - We will prepare you a **breakfast hamper**, which you can come and pick up from 8h30. Enjoy it wherever you fancy, either on your tents' terrace or one of the site's picnic tables.
  - Breakfast is composed of 2 viennoiseries per person, fruit juice, yoghurt, fruit and coffee or tea.
- **Exclusive nature walk:**
  - After breakfast, around 10h, you will leave the Tree Tents site and take off with your Ranger for an exclusive nature walk in the Wildlife's Park beautiful valley!
  - After your visit (around 11h15), you will take the Safari-car back to the village to the Pavillon (around 11h30).
- **Tent equipment:**
  - Eiderdowns and bed linen for 3 guests are included (**please bring a sleeping bag for the 4<sup>th</sup> guest**). In April and from September, we recommend you bring your own sleeping bag as it can get a bit chilly.
  - Small towels and a washing basin so you can freshen up are also included. **Important:** no baby equipment provided.
- **Please remember to bring: (important!)**
  - A pocket lamp in case you need to go to the toilet during the night.
  - Rainy or sunny weather equipment (sunglasses, sun cream), walking shoes and a pair of binoculars to take a closer look at the Wildlife Park animals.
  - We recommend you **travel lightly. A rucksack should suffice (no suitcases)**.
- **Sanitary facilities:**
  - The site is equipped with 2 toilets and a portable water carrier so you can freshen up.
  - There is no shower on site.

## **Tree Tent benefits**

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- Just show your Tree Tents wristband and enjoy a -15 % discount in our **food spots** and in our souvenir shop. Get your Tree Tents wristbands before check-in, on the day of arrival, from the Domain of the Caves of Han's reception desks. If not, the Ranger will hand them to you in the evening.
- You can visit the Cave of Han (Cave Discovery or Cave Journey), the Wildlife Park (on foot or by Safari-bus) either on day you arrive or the day you leave. If you cannot do all the visits during your stay, you may return at a later point in the season. The reception will give you another wristband after checking your reservation.
- Ropes course: discount ticket available from the reception desks.
- Please note that for overnight stays from Sunday to Monday in September and October, you must plan your visit on Sunday as the Domain is then closed on Mondays.

We wish you an unforgettable experience!



## Tree Tents Rules & Regulations

### 1. Scope of these rules and regulations

Staying in the Tree Tents entails that you have read and agree with present rules and regulations and commit to complying with these rules and regulations. Breaking any of these rules and regulations is liable to result in immediate expulsion.

### 2. Conditions of admission

Before your vacation in the Tree Tents, your stay needs to have been paid in full.

### 3. Use of the Tree Tent

Please close your Tree Tent when it's raining. Please treat the equipment, furnishing, fittings and effects with due care! It is forbidden to bring beverages or food inside the tent. You can enjoy your aperitif or breakfast on the platform in front of the tent. We reserve the right to bill any cleaning or repair fees in the event of damage or breakage.

### 4. Noise restriction rules

The Tree Tent site is a family-friendly location, sound equipment is forbidden. Silence must be total from 22h to 7h.

### 5. Pets

Pets are not allowed in the Tree Tents.

### 6. Security and public order

Management reserves the right to partially or completely evacuate the site for safety reasons.

#### a. Tree Tent site

- It is forbidden to leave the site during the night.
- It is strictly forbidden to go near and/or feed the animals.
- It is strictly forbidden to throw objects at the animals and/or to disturb them in any way whatsoever.
- It is strictly forbidden to climb the fences surrounding the site.
- There are CCTV cameras in the Park to ensure your safety.

#### b. Fires

It is forbidden to light fires or bring any type of camping stove or hot plates. Candles are forbidden in the tents. Be careful when approaching the camp fire, especially if you're wearing inflammable clothes or handling inflammable fabric.

#### c. Smoking

There is a smoking area on site. It is strictly forbidden to smoke outside of this area. Cigarette butts need to be deposited in the ashtrays provided to this effect. It is strictly forbidden to toss cigarette butts on the ground and it is also strictly prohibited to smoke in the tents.

#### d. Taking pictures and videos

Any pictures taken or videos recorded by holidaymakers and their guests on the site of the Tree Tents and its immediate surroundings may not be used for publicity or commercial purposes, except with the prior written authorisation of the Domain of the Caves of Han's management.

#### e. Holidaymakers' responsibilities

Holidaymakers will be held personally responsible for any and all damages and accidents they cause. The Domain of the Caves of Han accepts no responsibility in the event of theft, damages, breakages, loss of or consequential loss of the holidaymaker's property.

#### f. Prohibited dangerous objects

Are prohibited weapons, gas bottles, large sound equipment, drugs, any and all sharp and dangerous objects, fireworks, electric heaters, electric fans and any other household appliances. The Ranger reserves the right to forbid

any object deemed dangerous on the site. The staff may single-handedly decide to forbid objects that are not included in the hereabove mentioned list, without the possibility of appeal.

g. Selling objects

Holidaymakers are forbidden to sell objects or to conduct any and all forms of business or trade.

h. Drug and alcohol abuse

Holidaymakers are required to respect morality, refrain from causing unreasonable noise or disturbance, and must at all times observe decency in decorum and dress. Drug and alcohol abuse are strictly forbidden. You may not consume any alcohol, except from the alcohol that is included in your package.

i. First aid

There is a first aid kit in the reception building as well as a list of emergency telephone numbers.

7. Recycling and cleanliness of the site

We request that guests separate their rubbish for recycling, using the bins we provided. Please respect nature and the Tree Tents' environment.

8. Failure to comply with these rules and regulations

If you fail to comply with these rules and regulations, management has the right to request you leave the site. In this event, you still owe the full price for the stay and you will not be refunded. The Domain also reserves the right to demand compensation for any damages caused.

The management of the Domain of the Caves of Han

