

Practical information



Cocoon Village

Arrival / Departure

• Car park*: Rue des Sarrasins 5580 Han-sur-Lesse

Between house n° 5 and n° 17 (where the tram rails cross the road)

NavSat: 50.125139, 5.185899

- Public transports:
 - Train: get off at the Rochefort-Jemelle train station
 - Bus: get off at the "Han-sur-Lesse église" bus stop near the church, the Cocoon Village is only a short walk away
 - <u>Bicycles:</u> there is an outdoor bike rack on site.
- <u>Check-in</u>: from 17:00 to 20:00. If you are late, it is essential that you inform us by ringing +32(0)495 79 00 58.
- <u>Check-out</u>: from 8:00 to 10:00

Accommodation rules

By booking a tent in the Cocoon Village, you accept the Cocoon Village's rules and regulations

Some essential rules and regulations:

- <u>Pets</u>: are not allowed on the site
- <u>Smoking area</u>: it is strictly forbidden to smoke in the tents or anywhere on the site, except in the smoking area provided to that effect
- <u>CCTV cameras and theft</u>: the site and the car park are equipped with CCTV cameras. We cannot be held responsible in the event of theft or damages. We recommend you do not leave any objects of value in your tent.

During your stay

- Meals & drinks:
 - Every morning, we will prepare your <u>breakfast hamper</u> with local products. You can pick it up from 08:30
 - There are several <u>barbecue areas</u> dotted across the site
 - There is pop-up bar where you can buy ice cream, drinks and snacks. Our Wine & Cocktail bar is open during the opening times displayed on the spot
 - Enjoy -15% in our food spots and in our shop (just show your Cocoon Village wristband)
 - There are many bars and restaurants in the village and in the immediate surroundings

- The tents are equipped with:
 - Beds with eiderdowns and bedlinen,
 - lighting,
 - portable cooler on request (13L),
 - washing-up and cleaning kit (sponge, dish towel),

• tea and coffee making facilities (coffee and tea included),

 garden furniture you can move inside the tent in the event of rain.

Important: there is no baby equipment in the tent. There is baby bath area in the shower block.

There is microwave oven at your disposal in the communal areas

- Please bring with you:
 - Bath towels
 - Pocket lamp if you need to go out night (toilet block)

 Rain and summer gear (sunglasses, sun cream) depending on the time of year, as well as binoculars so you can take a closer look at the Wildlife Park's animals

- Shower block:
 - Heated shower block equipped with showers and washing basins
 - Toiletries (soap, shampoo) in the showers
 - Baby bathroom
 - Shower area and toilet, specially equipped for persons with reduced mobility
- Washing up and laundry room:
 - There is a washing-up area with washing-up liquid at your disposal
 - You can also use the laundry room equipped with a washing machine and tumble dryer (4€ per load, detergent included)

Activities and Events

<u>The Domain of the Caves of Han's front desks</u> are located **Place Théo Lannoy**, at 150m from the Cocoon Village.

During your stay, **including on the day you arrive and the day you leave**, enjoy the following benefits:

Traditional visits

Enjoy unlimited access to the Cave of Han and Wildlife Park (on foot by Safari-bus). Just show your Cocoon Village wristband.

You can visit the Wildlife Park, the Cave & the Museum without booking ahead. Nonetheless, in order to avoid a long wait during peak periods, the traditional visits (park, cave) can be booked online

Exclusive visits

During your stay, you enjoy discounts of up to 30% on all of our exclusive visits

With your booking codes, you can book your tickets online. Be aware that the number of participants per activity is limited. So make sure you book ahead using your codes!

Games at the Cocoon Village

You can borrow games equipment from the Cocoon Village shop:

- badminton and table tennis equipment
- board games
- giant games
- Walking trails
 - You can buy the Rochefort municipality walking map from the Cocoon Village
 - Selection of trails with different distances
 - Walking trail with road book

Contacting the Cocoon Village

Before your stay:

For all and any other questions, feel free to contact our <u>Reservation Team</u>:

+32 (0)84 37 01 52 or by email: reservations@grotte-de-han.be

During your stay:

Our <u>Cocoon Team</u> is at your disposal from 07:00 to 22:00 at this phone number:

+32 (0)495 79 00 58

For more information about your stay, just scan the **QR-code** below:



We wish you an unforgettable stay !

The Reservation Team